

## Repeat Prescriptions

Written by Administrator

Monday, 29 October 2012 09:15 - Last Updated Thursday, 26 March 2020 08:26

---

Due to the ongoing situation with Coronavirus, we are taking measures in line with guidance shared by NHS England and Public Health authorities to minimise risks associated with the virus.

In order to protect our patients and staff and we are asking our patients support with this.

### Prescriptions

We would like to reduce paper requests for repeat prescriptions as much as possible, again to avoid the spread of the virus. We will electronically send the prescription, wherever possible to your nominated pharmacy.

Due to demand, prescriptions are taking slightly longer to process. We ask that you allow 72 hours for the surgery to process your request, and seek guidance from your nominated pharmacy for any further delays.

***PLEASE DO NOT TELEPHONE FOR A REPEAT PRESCRIPTION.***

### Ordering Online Repeat Prescriptions

To order your repeat medication please click on the link below. If you do not have an account, you can email your request to us. Please ensure you provide us with your name, address, D.O.B and the names of the medication you require and email to the address below:

[stapenhill.medical@nhs.net](mailto:stapenhill.medical@nhs.net)



## Repeat Prescriptions

Written by Administrator

Monday, 29 October 2012 09:15 - Last Updated Thursday, 26 March 2020 08:26

---

Please do **NOT** book GP telephone appointments for requesting repeat prescriptions.

Please allow 48 hours, excluding weekends and Bank Holidays, for your request to be processed. Any problems please telephone the surgery.

Please note: This system requires a unique email account for each patient. This is because when you order your medication, you will find that all of the items will be there ready for you to tick, just as you would a normal repeat slip. This system creates your account from the email address that you have supplied which is why they must be unique.

NOTE: From July 2018 the Doctor's will no longer accept phone calls to issue medication. This must be ordered using one of the ways mentioned above.

---

## Medication Reviews

When you are on repeat medication we need to review it regularly. When this review is due, it will tell you on the bottom of your printed repeat slip. Please book a routine appointment with either the doctor or nurse, as appropriate, before your medication runs out.

**NOTE:** We **DO NOT** accept telephone or faxed requests for prescriptions.